



# 2016 CITY OF CHARLOTTE DISPARITY STUDY



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#### PROJECT TEAM

**BBC Research & Consulting** 

Denver, CO

**Prime Consultant** 

Lain Consulting Charlotte, NC

**Engagement Expert** 

Ken Weeden & Associates Raleigh, NC

**Program Expert** 

Exstare Federal Services Group Alexandria, VA

**Disparity Study Expert** 

Holland & Knight Atlanta, GA

**Legal Expert** 

Customer Research International

San Marcos, TX

**Survey Expert** 

#### DISPARITY STUDY OBJECTIVES

Do minority-/woman- businesses (M/Ws) face barriers in City contracting?

- Assess any underutilization of M/Ws
- Examine barriers in local marketplace
- Review contract policies, program measures
- Refine current program measures
- Ensure legal compliance

#### **BBC DISPARITY STUDY**



DISPARITY STUDY Project management

Community engagement

Legal analysis and framework

Review of contracting

Utilization analysis

Availability analysis

Disparity analysis

Explorations for any disparities

Analyses of marketplace conditions

Recommendations

Reports and presentations

#### COMMUNITY ENGAGEMENT

Informational efforts

- Advisory committee
- Webpage/e-mail
- Public notices
- Report dissemination

Engagement efforts

- Public hearings
- Telephone surveys
- In-depth interviews

#### UTILIZATION ANALYSIS

## Determine percentage of dollars that went to M/Ws

#### City data

- Contract data
- Vendor data

#### Survey data

- Lines of work
- Race and gender



#### AVAILABILITY ANALYSIS

Determine percentage of dollars M/Ws available for on relevant City contracts

#### City data

- Contract data
- Vendor data

#### Survey data



- Lines of work
- Contractor role
- Year established
- Relative capacity
- Headquarters and locations
- Qualifications and interest
- Race and gender



#### DISPARITY ANALYSIS

Assess differences between participation and availability

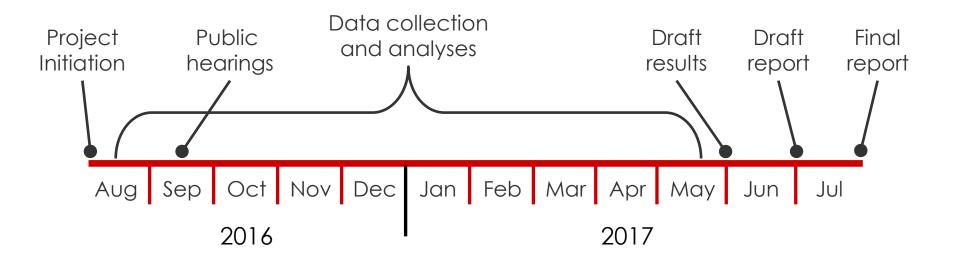
VO/ Utilization





DISPARITY INDEX

#### PROJECT TIMELINE



### **QUESTIONS**

#### **TESTIMONY**

### Verbal or written testimony related to experiences in the local marketplace

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- Race- or gender-based discrimination
- Barriers to success
- Payment issues
- Private or public sector work
- Prime contractor or subcontractor work
- Working with the City